



Mystery Guest Audit

Use this form to help another church identify its welcoming and hospitality strengths and limitations.

Please write a short explanation after each item.

Needs Improvement Average Great

- Your experience the first 10 minutes of contact

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Remarks: _____

- Your impression received from the signage (indoor/outside)

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Remarks: _____

- Your impression received from greeters

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Remarks: _____

- Your impression received from ushers

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Remarks: _____

- Your experience from individual members

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Remarks: _____

- Your experience during social time

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Remarks: _____

- Your experience aided by helpful bulletin contents

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Remarks: _____

- In your experience, people were warm and generous

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Remarks: _____

- If I were seeking a spiritual home, I'd choose this church.

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Remarks: _____

Thank you for participating!